

- ♥ Confused about the different MassHealth programs?
- ♥ Need help navigating the public benefit system?
- ♥ Would you like to share your expertise and help other families with children and youth with special health care needs navigate the health care maze?
- ♥ Want to help ensure children and youth with special health care needs receive quality health care services and supports?
- ♥ Want to be part of a statewide network where parents and professionals speak out for children and youth with special health care needs by:

- *Sharing information and resources*
- *Posting questions and hearing from the collective expertise of our diverse membership*
- *Supporting each other's advocacy efforts on behalf of children and youth with special health care needs.*

The **Massachusetts Family-to-Family Health Care Information and Education Center's** activities include providing training opportunities and technical assistance to families to help them advocate for quality health care services for their children and youth with special health care needs.

The Center:

- Provides public benefits information to families of children and youth with special health needs, and others,
- Helps families navigate various health care systems and supports to ensure their children can live at home,
- Creates and/or shares opportunities for parents and professionals to work together to ensure children and youth with special health care needs are active participants in their communities, and
- Helps families have an active "voice" in the decision making process about their services and supports.
- Mentors other parents to work in different regions of the state to become resources for families just beginning the process of navigating these complex health benefit's systems.

- Provides opportunities for families to participate in topical conference calls.
- Hosts a statewide listserv where families and professionals can build partnerships, share information and resources and support each other in our advocacy efforts on behalf of children and youth with special health care needs.

The **Family-to-Family Center** has an advisory board, comprised of parents of children and youth with special health care needs.

We welcome your input. Please contact us to share your ideas and suggestions.

For more information about specific **Family-to-Family Health Care Information and Education Center** activities, and to learn about ways your family can participate:

Visit: [www.massfamilyvoices.org](http://www.massfamilyvoices.org),

E-mail: [massfv@fcsn.org](mailto:massfv@fcsn.org), or

Leave a message at **1-800-331-0688, ext. 210**. Your call will be returned.

*Massachusetts Family Voices is a state chapter of Family Voices, a national grassroots network of families, friends and professional partners brought together by a common concern for children and youth with special health care needs.*



The **Massachusetts Family-to-Family Health Care Information and Education Center** is a project of Mass Family Voices @ Federation for Children with Special Needs. Funding for this Center is provided by a three-year Real Choice Systems Change Grant from the Centers for Medicare and Medicaid Services.

Mass Family Voices can assist you in finding other helpful materials and resources for families of children and youth with special health care needs. Please contact us for more information.

MASSACHUSETTS  
**FAMILY VOICES**

@ Federation for Children with Special Needs

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**MASSACHUSETTS  
FAMILY-TO-FAMILY  
HEALTH CARE  
INFORMATION &  
EDUCATION CENTER**

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*An informational brochure  
for families of children with  
special health care needs.*

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